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## Research Report

## Annual Report - 2023 Edition

DATE March 7, 2023
PROJECT NUMBER 12717-028

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Context, Objectives \& Methodology

Fondation Émergence mandated Léger to survey Quebecers and Canadians on various topics related to the fight against homophobia and transphobia.



## KEY FINDINGS



## KEY FINDINGS

## ALTHOUGH GENDER AND SEXUAL DIVERSITY ARE PRESENT IN THE PUBLIC DISCOURSE, MISCONCEPTION PERSISTS.

- The majority of Canadians (55\%) feel that there is currently too much talk about sexual and gender diversity. Surprisingly, this proportion is higher among those who are not aware of the International Day Against Homophobia and Transphobia. Conversely, one in ten Canadians (10\%) feel that there is currently too little talk about this topic.
- Overall, seven in ten Canadians (71\%) have heard of the term "LGBTQphobias": nearly one third (30\%) say they can define this term, while $41 \%$ say they have heard of the term, but cannot define it. In contrast, one in three Canadians (29\%) has never heard of the term.


## KEY FINDINGS - CONTINUED

## LEVEL OF OPENNESS TOWARD THE LGBTQ+ COMMUNITY SEEMS TO VARY BY CONTEXT.

- Approximately two thirds of Canadians are comfortable with seeing either two women (69\%) or two men (60\%) kissing in public. This proportion is especially high among 18 -to-34-year-olds ( $77 \%$ for two women; $72 \%$ for two men), Quebecers ( $79 \%$; 68\%) and LGBTQ+ people (78\%; 78\%).
- The majority of Canadians are comfortable making an appointment with an openly homosexual or trans professional. However, it should be noted that about twice as many Canadians are uncomfortable making an appointment with an openly trans professional vs. an openly gay professional. In general, Quebecers are more open to the idea than residents of the rest of Canada.
- Nearly a third of Canadians (30\%) say they actively support the LGBTQ+ cause. Another $18 \%$ say they are sympathetic to the cause, but don't want to show it; this proportion is higher among Quebecers (29\%). It should be noted that four in ten Canadians (40\%) seem indifferent to the cause or don't really understand its importance.
- The ease with which heterosexual people can openly show their support for LGBT people varies by context. The majority of Canadians think it is easy to be open about their support in their immediate circle ( $70 \%$ ). This proportion drops in the workplace ( $57 \%$ ). Opinion is divided when it comes to senior communities (CHSLDs, private residences, etc.): $\mathbf{4 1 \%}$ of Canadians think it is easy to be supportive, while $\mathbf{3 8 \%}$ think it is difficult, a proportion that reaches 50\% among LGBTQ+ people.
- Approximately six in ten Canadians (63\%) say they are comfortable intervening when they witness LGBTQphobic behaviour, $21 \%$ of whom say they are very comfortable. However, more than one third (37\%) of Canadians say they are uncomfortable intervening, with higher proportions among those who are not aware of the International Day Against Homophobia and Transphobia (41\%) or Fondation Émergence (38\%), and among those who feel there is too much talk about gender and sexual diversity (44\%).



## Leger

## GENDER AND SEXUAL DIVERSITY

CFE39. In general, do you find that currently we talk about gender and sexual diversity...?
Base: All respondents

Proportion significantly higher among:

- Those 55 or over (63\%)
- Residents of Alberta (68\%)
- Heterosexuals (58\%)
- Residents of rural areas (62\%)
- Those who haven't heard about the International Day Against Homophobia and Transphobia (58\%)


Proportion significantly higher among:

- 18 -to- 34 -year-olds (15\%)
- Women (12\%)
- Residents of Ontario (13\%)
- Respondents with a gross annua household income of \$40K or less (14\%)
- LGBTQ+ people ( $26 \%$ )


## GENDER AND SEXUAL DIVERSITY - CONT.

CFE39. In general, do you find that currently we talk about gender and sexual diversity...?
Base: All respondents

|  |  | $\begin{gathered} \text { TOTAL } \\ 2023 \end{gathered}$ | PROVINCE |  |  |  |  |  | AGE |  | LGBTQ+ |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | ATL. | QUEBEC | ONTARIO | MB/SK | ALBERTA | $\begin{gathered} \text { BRITISH } \\ \text { COLUMBIA } \end{gathered}$ | 18-54 | 55+ | YES | NO |
|  | $\mathrm{n}=$ | 1539 | 100 | 414 | 604 | 126 | 137 | 158 | 952 | 587 | 144 | 1328 |
| Too much |  | 55\% | 55\% | 55\% | 52\% | 60\% | 68\% | 53\% | 50\% | 63\% | 35\% | 58\% |
| Just enough |  | 34\% | 38\% | 34\% | 35\% | 34\% | 25\% | 39\% | 39\% | 29\% | 39\% | 33\% |
| Too little |  | 10\% | 7\% | 10\% | 13\% | 6\% | 7\% | 8\% | 11\% | 9\% | 26\% | 8\% |

## KNOWLEDGE OF THE TERM "LGBTQphobias"

## CFE40. Are you familiar with the term LGBTQphobias?

Base: All respondents

Proportion significantly higher among:

- 18-to-34-year-olds (77\%)
- Respondents with a gross annual household income of $\$ 60 \mathrm{~K}$ to $\$ 79 \mathrm{~K}$ ( $79 \%$ )
- Those who have heard about the International Day Against Homophobia and Transphobia (82\%)
- Those who know Fondation Émergence (90\%)
- Homosexual people (89\%)


KNOWLEDGE OF THE TERM "LGBTQphobias" - cont.

CFE40. Are you familiar with the term LGBTQphobias?
Base: All respondents

| $\mathrm{n}=$ |  | $\begin{gathered} \text { TOTAL } \\ 2023 \end{gathered}$ | PROVINCE |  |  |  |  |  | AGE |  | LGBTQ+ |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | ATL. | QUEBEC | ONTARIO | MB/SK | ALBERTA | $\begin{array}{\|c\|} \hline \text { BRITISH } \\ \text { COLUMBIA } \end{array}$ | 18-54 | 55+ | YES | NO |
|  |  | 1539 | 100 | 414 | 604 | 126 | 137 | 158 | 952 | 587 | 144 | 1328 |
| TOTAL YES |  |  | 71\% | 77\% | 67\% | 73\% | 67\% | 70\% | 73\% | 73\% | 68\% | 79\% | 71\% |
| Yes, and I can define it |  | 30\% | 25\% | 30\% | 31\% | 23\% | 36\% | 31\% | 34\% | 25\% | 44\% | 29\% |
| Yes, I couldn't define it, but I have heard the term |  | 41\% | 52\% | 37\% | 42\% | 43\% | 34\% | 43\% | 39\% | 44\% | 34\% | 41\% |
| No |  | 29\% | 23\% | 33\% | 27\% | 33\% | 30\% | 27\% | 27\% | 32\% | 21\% | 29\% |

## ATTITUDE TOWARD PUBLIC DISPLAYS OF AFFECTION



## ATTITUDE TOWARD PUBLIC DISPLAYS OF AFFECTION - cont.

CFE41. Are you comfortable with seeing...?
Base: All respondents

| \% Total comfortable | $\begin{gathered} \text { TOTAL } \\ 2023 \end{gathered}$ | PROVINCE |  |  |  |  |  | AGE |  | LGBTQ+ |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | ATL. | QUEBEC | ONTARIO | MB/SK | ALBERTA | $\begin{array}{\|c\|} \hline \text { BRITISH } \\ \text { COLUMBIA } \end{array}$ | 18-54 | 55+ | YES | NO |
| n= | 1539 | 100 | 414 | 604 | 126 | 137 | 158 | 952 | 587 | 144 | 1328 |
| ...two women kissing in front of you | 69\% | 67\% | 79\% | 67\% | 63\% | 59\% | 72\% | 73\% | 65\% | 78\% | 69\% |
| ...two men kissing in front of you | 60\% | 58\% | 68\% | 58\% | 55\% | 51\% | 64\% | 66\% | 51\% | 78\% | 59\% |
| ...a man and a woman kissing in front you | 84\% | 81\% | 89\% | 84\% | 82\% | 77\% | 84\% | 83\% | 85\% | 79\% | 85\% |

## LEVEL OF COMFORT IN MAKING AN APPOINTMENT WITH AN OPENLY HOMOSEXUAL PROFESSIONAL

CFE42. Would you be comfortable making an appointment with an openly homosexual professional...?
Base: All respondents
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| TOTAL COMFORTABLE |  |  |
| :---: | :---: | :---: |
| TOTAL | QUEBEC | REST OF <br> CANADA |
| 1539 | 414 | 1125 |
| $\mathbf{8 9 \%}$ | $92 \%$ | $88 \%$ |
| $\mathbf{8 9 \%}$ | $94 \%$ | $87 \%$ |
| $\mathbf{8 8 \%}$ | $94 \%$ | $\mathbf{8 6 \%}$ |
| $\mathbf{8 6 \%}$ | $92 \%$ | $85 \%$ |
| $\mathbf{8 6 \%}$ | $\mathbf{9 3 \%}$ | $\mathbf{8 4 \%}$ |
| $\mathbf{8 6 \%}$ | $\mathbf{9 1 \%}$ | $\mathbf{8 4 \%}$ |
| $\mathbf{8 5 \%}$ | $\mathbf{9 3 \%}$ | $\mathbf{8 3 \%}$ |

## LEVEL OF COMFORT IN MAKING AN APPOINTMENT WITH AN OPENLY HOMOSEXUAL PROFESSIONAL - CONT.

CFE42. Would you be comfortable making an appointment with an openly homosexual professional...?
Base: All respondents

| \% Total comfortable |  | $\begin{gathered} \text { TOTAL } \\ 2023 \end{gathered}$ | PROVINCE |  |  |  |  |  | AGE |  | LGBTQ+ |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | ATL. | QUEBEC | ONTARIO | MB/SK | ALBERTA | BRITISH COLUMBIA | 18-54 | 55+ | YES | NO |
|  | $\mathrm{n}=$ | 1539 | 100 | 414 | 604 | 126 | 137 | 158 | 952 | 587 | 144 | 1328 |
| ...building contractor |  | 89\% | 80\% | 92\% | 89\% | 83\% | 91\% | 86\% | 88\% | 90\% | 97\% | 89\% |
| ...lawyer |  | 89\% | 84\% | 94\% | 88\% | 84\% | 89\% | 86\% | 88\% | 89\% | 99\% | 88\% |
| ...dentist |  | 88\% | 80\% | 94\% | 86\% | 84\% | 90\% | 86\% | 88\% | 87\% | 98\% | 88\% |
| ...elected member |  | 86\% | 78\% | 92\% | 86\% | 82\% | 86\% | 85\% | 86\% | 87\% | 97\% | 86\% |
| ...teacher |  | 86\% | 83\% | 93\% | 85\% | 79\% | 87\% | 83\% | 87\% | 86\% | 99\% | 86\% |
| ...doctor |  | 86\% | 80\% | 91\% | 86\% | 80\% | 87\% | 82\% | 86\% | 85\% | 97\% | 85\% |
| ...psychologist |  | 85\% | 79\% | 93\% | 84\% | 80\% | 82\% | 82\% | 86\% | 84\% | 97\% | 84\% |

## Leger

## LEVEL OF COMFORT IN MAKING AN APPOINTMENT WITH AN OPENLY TRANS PROFESSIONAL

CFE43. Would you be comfortable making an appointment with a professional who is a trans person...?

## Base: All respondents



| TOTAL COMFORTABLE |  |  |
| :---: | :---: | :---: |
| TOTAL | QUEBEC | REST OF <br> CANADA |
| 1539 | 414 | 1125 |
| $\mathbf{7 6 \%}$ | $80 \%$ | $\mathbf{7 5 \%}$ |
| $\mathbf{7 6 \%}$ | $\mathbf{8 0 \%}$ | $\mathbf{7 4 \%}$ |
| $\mathbf{7 5 \%}$ | $\mathbf{8 0 \%}$ | $\mathbf{7 4 \%}$ |
| $\mathbf{7 5 \%}$ | $\mathbf{8 0 \%}$ | $\mathbf{7 4 \%}$ |
| $\mathbf{7 2 \%}$ | $\mathbf{7 8 \%}$ | $\mathbf{7 1 \%}$ |
| $\mathbf{7 2 \%}$ | $\mathbf{7 9 \%}$ | $\mathbf{7 0 \%}$ |
| $\mathbf{7 1 \%}$ | $\mathbf{7 6 \%}$ | $\mathbf{6 9 \%}$ |

## LEVEL OF COMFORT IN MAKING AN APPOINTMENT WITH AN OPENLY TRANS PROFESSIONAL - CONT.

CFE43. Would you be comfortable making an appointment with a professional who is a trans person...?
Base: All respondents

| \% Total comfortable |  | $\begin{aligned} & \text { TOTAL } \\ & 2023 \end{aligned}$ | PROVINCE |  |  |  |  |  | AGE |  | LGBTQ+ |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | ATL. | QUEBEC | ONTARIO | MB/SK | ALBERTA | $\begin{array}{\|c\|} \hline \text { BRITISH } \\ \text { COLUMBIA } \end{array}$ | 18-54 | 55+ | YES | NO |
|  | $\mathrm{n}=$ | 1539 | 100 | 414 | 604 | 126 | 137 | 158 | 952 | 587 | 144 | 1328 |
| ...building contractor |  | 76\% | 77\% | 80\% | 75\% | 74\% | 76\% | 73\% | 79\% | 73\% | 90\% | 75\% |
| ...elected member |  | 76\% | 77\% | 80\% | 75\% | 74\% | 71\% | 73\% | 78\% | 72\% | 90\% | 74\% |
| ...lawyer |  | 75\% | 76\% | 80\% | 75\% | 76\% | 71\% | 72\% | 78\% | 72\% | 91\% | 74\% |
| ...dentist |  | 75\% | 76\% | 80\% | 75\% | 73\% | 73\% | 71\% | 78\% | 71\% | 89\% | 74\% |
| ...teacher |  | 72\% | 76\% | 78\% | 72\% | 68\% | 69\% | 69\% | 75\% | 69\% | 89\% | 71\% |
| ...doctor |  | 72\% | 74\% | 79\% | 71\% | 68\% | 69\% | 68\% | 74\% | 69\% | 87\% | 71\% |
| ...psychologist |  | 71\% | 75\% | 76\% | 71\% | 63\% | 65\% | 67\% | 73\% | 68\% | 87\% | 69\% |

RELATIONSHIP WITH LGBTQ+ COMMUNITIES

CFE44. How would you describe your relationship with LGBTQ+ communities?
Base: All respondents

Proportion significantly higher among:

- 18 -to-34-year-olds (57\%)
- Women (56\%)
- Respondents with a university level education (55\%)
- Those who have heard about the International Day Against Homophobia and Transphobia (66\%) and those who know Fondation Émergence (60\%)
- LGBTQ+ people (83\%)


Proportion significantly higher among:

- Men (14\%)
- Anglophones (12\%)
- Residents of Manitoba/Saskatchewan (21\%)
- Those who haven't heard about the International Day Against Homophobia and Transphobia (12\%)
- People who feel there is too much talk about gender and sexual diversity (15\%)



## RELATIONSHIP WITH LGBTQ+ COMMUNITIES - cont.

CFE44. How would you describe your relationship with LGBTQ+ communities?
Base: All respondents

## Leger

| $\mathrm{n}=$ | $\begin{gathered} \text { TOTAL } \\ 2023 \end{gathered}$ | PROVINCE |  |  |  |  |  | AGE |  | LGBTQ+ |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | ATL. | QUEBEC | ONTARIO | MB/SK | ALBERTA | BRITISH COLUMBIA | 18-54 | 55+ | YES | NO |
|  | 1539 | 100 | 414 | 604 | 126 | 137 | 158 | 952 | 587 | 144 | 1328 |
| TOTAL IN FAVOUR | 49\% | 43\% | 52\% | 50\% | 46\% | 43\% | 50\% | 54\% | 42\% | 83\% | 45\% |
| I actively support the cause | 30\% | 26\% | 23\% | 34\% | 30\% | 22\% | 41\% | 34\% | 25\% | 68\% | 26\% |
| I'm sympathetic to the cause, but don't want to show it | 18\% | 17\% | 29\% | 15\% | 16\% | 21\% | 9\% | 20\% | 17\% | 15\% | 19\% |
| TOTAL AGAINST | 11\% | 8\% | 7\% | 11\% | 21\% | 11\% | 13\% | 11\% | 11\% | 2\% | 11\% |
| I'm rather opposed to this cause | 6\% | 2\% | 3\% | 8\% | 12\% | 4\% | 4\% | 5\% | 6\% | - | 6\% |
| I'm completely opposed to this cause | 5\% | 6\% | 4\% | 4\% | 9\% | 7\% | 8\% | 6\% | 5\% | 2\% | 5\% |
| I'm indifferent to the cause / I don't understand the importance of being for or against it | 40\% | 49\% | 42\% | 39\% | 33\% | 46\% | 37\% | 35\% | 48\% | 15\% | 44\% |

## LEVEL OF DIFFICULTY FOR HETEROSEXUAL PEOPLE TO BE OPENLY SUPPORTIVE OF LGBT PEOPLE

CFE45. Would you say that today, it is EASY or DIFFICULT for a heterosexual person to be open about his or her support of lesbian, gay, bisexual and trans people (LGBT)...?
Base: All respondents


## LEVEL OF DIFFICULTY FOR HETEROSEXUAL PEOPLE TO BE OPENLY SUPPORTIVE OF LGBT PEOPLE - Cont.

CFE45. Would you say that today, it is EASY or DIFFICULT for a heterosexual person to be open about his or her support of lesbian, gay, bisexual and trans people (LGBT)...?
Base: All respondents

| $\mathrm{n}=$ | $\begin{aligned} & \text { TOTAL } \\ & \text { 20151 } \end{aligned}$ | $\begin{gathered} \text { TOTAL } \\ 2023 \end{gathered}$ | PROVINCE |  |  |  |  |  | AGE |  | LGBTQ+ |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | ATL. | QUEBEC | ONTARIO | MB/SK | ALBERTA | $\begin{array}{\|c\|} \hline \text { BRITISH } \\ \text { COLUMBIA } \end{array}$ | 18-54 | 55+ | YES | NO |
|  | 1517 | 1539 | 100 | 414 | 604 | 126 | 137 | 158 | 952 | 587 | 144 | 1328 |
| TOTAL EASY |  |  |  |  |  |  |  |  |  |  |  |  |
| ...in his or her immediate circle (family, friends, etc.) | 68\% | 70\% | 62\% | 76\% | 69\% | 63\% | 70\% | 67\% | 70\% | 69\% | 82\% | 69\% |
| ...at the workplace | 56\% | 57\% | 57\% | 64\% | 57\% | 49\% | 53\% | 53\% | 60\% | 53\% | 59\% | 57\% |
| ...in senior communities <br> (CHSLD, private residences, etc.) | n.d. | 41\% | 36\% | 44\% | 41\% | 43\% | 38\% | 38\% | 40\% | 42\% | 41\% | 41\% |
| TOTAL DIFFICULT |  |  |  |  |  |  |  |  |  |  |  |  |
| ...in his or her immediate circle (family, friends, etc.) | 23\% | 16\% $\downarrow$ | 21\% | 12\% | 17\% | 23\% | 16\% | 16\% | 17\% | 16\% | 13\% | 17\% |
| ...at the workplace | 33\% | 27\% $\downarrow$ | 29\% | 21\% | 27\% | 31\% | 31\% | 30\% | 28\% | 26\% | 33\% | 26\% |
| ...in senior communities <br> (CHSLD, private residences, etc.) | n.d. | 38\% | 46\% | 36\% | 36\% | 36\% | 43\% | 38\% | 40\% | 34\% | 50\% | 37\% |

## LEVEL OF COMFORT TO INTERVENE WHEN WITNESSING LGBTQphobic BEHAVIOUR

CFE46. Do you feel comfortable enough to intervene when you witness LGBTQphobic behaviour?
Base: All respondents

Proportion significantly higher among:

- 18-to-34-year-olds(68\%)
- Residents of Ontario (67\%)
- Those who have heard about the International Day Against Homophobia and Transphobia (77\%) and those who know Fondation Émergence (73\%)
- LGBTQ+ people (84\%)


Proportion significantly higher among:

- Those 55 or over (41\%)
- Allophones (49\%)
- Residents of Manitoba/Saskatchewan (53\%)
- Heterosexuals (39\%)
- Those who haven't heard about the International Day Against Homophobia and Transphobia (41\%) and those who don't know Fondation Émergence (38\%)
- People who feel there is too much talk about gender and sexual diversity (44\%)

TOTAL UNCOMFORTABLE: 37\% / 36\% / 38\%


## LEVEL OF COMFORT TO INTERVENE WHEN WITNESSING LGBTQphobic BEHAVIOUR - CONT.

CFE46. Do you feel comfortable enough to intervene when you witness LGBTQphobic behaviour?
Base: All respondents

| $\mathrm{n}=$ | $\begin{gathered} \text { TOTAL } \\ 2023 \end{gathered}$ | PROVINCE |  |  |  |  |  | AGE |  | LGBTQ+ |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | ATL. | QUEBEC | ONTARIO | MB/SK | ALBERTA | $\begin{gathered} \text { BRITISH } \\ \text { COLUMBIA } \end{gathered}$ | 18-54 | 55+ | YES | NO |
|  | 1539 | 100 | 414 | 604 | 126 | 137 | 158 | 952 | 587 | 144 | 1328 |
| TOTAL COMFORTABLE | 63\% | 62\% | 64\% | 67\% | 47\% | 60\% | 58\% | 65\% | 59\% | 84\% | 61\% |
| Very comfortable | 21\% | 22\% | 22\% | 22\% | 9\% | 24\% | 17\% | 22\% | 18\% | 35\% | 19\% |
| Somewhat comfortable | 42\% | 41\% | 42\% | 45\% | 39\% | 35\% | 41\% | 43\% | 41\% | 49\% | 41\% |
| TOTAL UNCOMFORTABLE | 37\% | 38\% | 36\% | 33\% | 53\% | 40\% | 42\% | 35\% | 41\% | 16\% | 39\% |
| Somewhat uncomfortable | 26\% | 27\% | 27\% | 23\% | 35\% | 26\% | 27\% | 24\% | 29\% | 13\% | 27\% |
| Very uncomfortable | 11\% | 10\% | 9\% | 10\% | 18\% | 14\% | 15\% | 11\% | 12\% | 3\% | 12\% |



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## SEXUAL ORIENTATION

CFE11. The next question is about your sexual orientation. Do you consider yourself to be...?
Base: All respondents


## Leger

## GENDER IDENTITY

CFE12. The next question is about your gender identity. Do you consider yourself to be...?
Base: All respondents

| 91\% 90\% 92\% | - Total ( $\mathrm{n}=1539$ ) |  | - Quebec ( $\mathrm{n}=414$ ) |  |  | - Rest of Canada ( $\mathrm{n}=1125$ ) |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |  |  |  |  |  |  |
|  | 1\% | \% 1\% |  | 1\% 2\% | 1\% |  | \% 4\% | 3\% | 3 | 3\% | 3\% |  |
| Cisgender | Trans |  | Non-binary |  |  | I don't know |  |  | I prefer not to answer |  |  |  |
|  | $\begin{gathered} \text { TOTAL } \\ 2022 \end{gathered}$ | $\begin{gathered} \text { TOTAL } \\ 2023 \end{gathered}$ | PROVINCE |  |  |  |  |  | AGE |  | LGBTQ+ |  |
|  |  |  | ATLANTIC | QUÉBEC | ONTARIO | MB/SK | ALBERTA | BRITISH COLUMBIA | 18-54 | 55+ | YES | NO |
| $\mathrm{n}=$ | 1546 | 1539 | 100414 |  | 604 | 126 |  | 158 | 952 | 587 | 144 | 1328 |
| Cisgender (my gender identity corresponds to my birth gender) | 91\% | 91\% | 92\% | 90\% | 92\% | 90\% | 90\% | 93\% | 91\% | 92\% | 78\% | 96\% |
| Trans (my gender identity does not correspond to my birth gender) | 1\% | 1\% | 1\% | 2\% | 1\% | 1\% | 1\% | 1\% | 1\% | 1\% | 6\% | - |
| Non-binary (my gender identity is not exclusively masculine or feminine) | 1\% | 1\% | - | 2\% | - | 3\% | 4\% | 1\% | 2\% | 1\% | 10\% | - |
| I don't know | 3\% | 3\% | 4\% | 4\% | 2\% | 4\% | 2\% | 4\% | 3\% | 2\% | 4\% | 2\% |
| I prefer not to answer | 4\% | 3\% | 4\% | 3\% | 5\% | 1\% | 4\% | 1\% | 3\% | 4\% | 1\% | 2\% |

RESPONDENT PROFILE

| Base: All respondents | TOTAL <br> ( $\mathrm{n}=1539$ ) | Base: All respondents | $\begin{aligned} & \text { TOTAL } \\ & (n=1539) \end{aligned}$ |
| :---: | :---: | :---: | :---: |
| GENDER |  | OCCUPATION |  |
| Male | 49\% | Workers | 55\% |
| Female | 51\% | Students | 7\% |
| AGE |  | Homemakers | 5\% |
| 18 to 24 | 10\% | Unemployed | 5\% |
| 25 to 34 | 17\% | Retired | 27\% |
| 35 to 44 | 16\% | HOUSEHOLD INCOME |  |
| 45 to 54 | 16\% | Less than \$40K | 21\% |
| 55 to 64 | 18\% | \$40K-\$59K | 16\% |
| 65 or over | 24\% | \$60K-\$79K | 14\% |
| LANGUAGE |  | \$80K-\$99k | 12\% |
| Francophones | 28\% | \$100K or over | 29\% |
| Anglophones | 60\% | EDUCATION |  |
| Other | 12\% | Primary / High school | 31\% |
| REGION |  | College | 38\% |
| Atlantic | 7\% | University | 31\% |
| Quebec | 23\% | CHILDREN |  |
| Ontario | 39\% | Yes | 27\% |
| Prairies (Manitoba, Saskatchewan) | 6\% | No | 72\% |
| Alberta | 11\% |  |  |
| British Columbia | 14\% |  |  |

Note: The remaining percentage points correspond to the proportion of refusals to answer.

## OUR SERVICES

- Leger

Marketing research and polling

- Customer Experience (CX)

Strategic and operational customer experience consulting services

- Leger Analytics (LEA)

Data modelling and analysis

- Leger Opinion (LEO)

Panel management

- Leger Communities

Online community management

- Leger Digital

Digital strategy and user experience

- International Research

Worldwide Independent Network (WIN)

## 600 <br> EMPLOYEES




## Leger

## OUR COMMITMENTS TO QUALITY

Leger is a member of the Canadian Research Insights Council (CRIC), the industry association for the market/survey/insights research industry.

Leger is a member of ESOMAR (European Society for Opinion and Market Research), the global association of opinion polls and marketing research professionals. As such, Leger is committed to applying the international ICC/ESOMAR code of Market, Opinion and Social Research and Data Analytics.

Leger is also a member of the Insights Association, the American Association of Marketing Research Analytics.

Leger is a sponsor of CAIP Canada, Canada's professional body for Certified Analytics and Insights Professionals who uphold CRIC's marketing research and public opinion research standards. CAIP Canada is globally endorsed by ESOMAR and the MRII/University of Georgia.

We Know Canadians

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