

Research Report

Annual Report – 2023 Edition





DATE March 7, 2023
PROJECT NUMBER 12717-028





Table of Contents

— CONTEXT, OBJECTIVES AND METHODOLOGY	Page 04
- KEY FINDINGS	Page 06
— DETAILED RESULTS	Page 09
RESPONDENT PROFILE	Page 30





Context, Objectives & Methodology

Fondation Émergence mandated Léger to survey Quebecers and Canadians on various topics related to the fight against homophobia and transphobia.

HOW?	A Web survey was conducted with a representative sample o Canadians .
WHO?	Representative sample of 1,539 respondents who are English - or French -speaking, and 18 years of age or older .
WHEN?	Data was collected from February 10 to 13, 2023 .
WEIGHTING?	Using statistics from the latest Statistics Canada census, results were weighted according to age, language, gender, region, education and the presence of children in the household.

HOW TO READ THIS REPORT

ROUNDING

Since data presented in tables has been rounded up, column totals might differ from 100%.

SIGNIFICANT DIFFERENCES

In graphs and tables presented, data in **bold green** indicate a significantly **higher** proportion than that of other respondents. Inversely, data in **bold red** indicate a proportion significantly **lower** than that of other respondents. The green and red arrows (\uparrow and \checkmark) indicate statistically significant variations from the results obtained in 2022 or 2015, where applicable.



KEY FINDINGS



ALTHOUGH GENDER AND SEXUAL DIVERSITY ARE PRESENT IN THE PUBLIC DISCOURSE, MISCONCEPTION PERSISTS.

- The majority of Canadians (55%) feel that there is currently too much talk about sexual and gender diversity. Surprisingly, this proportion is higher among those who are not aware of the International Day Against Homophobia and Transphobia. Conversely, one in ten Canadians (10%) feel that there is currently too little talk about this topic.
- Overall, seven in ten Canadians (71%) have heard of the term "LGBTQphobias": nearly one third (30%) say they can define this term, while 41% say they have heard of the term, but cannot define it. In contrast, one in three Canadians (29%) has never heard of the term.

KEY FINDINGS - CONTINUED



LEVEL OF OPENNESS TOWARD THE LGBTQ+ COMMUNITY SEEMS TO VARY BY CONTEXT.

- Approximately two thirds of Canadians are comfortable with seeing either two women (69%) or two men (60%) kissing in public. This proportion is especially high among 18-to-34-year-olds (77% for two women; 72% for two men), Quebecers (79%; 68%) and LGBTQ+ people (78%; 78%).
- The majority of Canadians are comfortable making an appointment with an openly homosexual or trans professional. However, it should be noted that about twice as many Canadians are uncomfortable making an appointment with an openly trans professional vs. an openly gay professional. In general, Quebecers are more open to the idea than residents of the rest of Canada.
- Nearly a third of Canadians (30%) say they actively support the LGBTQ+ cause. Another 18% say they are sympathetic to the cause, but don't want to show it; this proportion is higher among Quebecers (29%). It should be noted that four in ten Canadians (40%) seem indifferent to the cause or don't really understand its importance.
- The ease with which heterosexual people can openly show their support for LGBT people varies by context. The majority of Canadians think it is easy to be open about their support in their immediate circle (70%). This proportion drops in the workplace (57%). Opinion is divided when it comes to senior communities (CHSLDs, private residences, etc.): 41% of Canadians think it is easy to be supportive, while 38% think it is difficult, a proportion that reaches 50% among LGBTQ+ people.
- Approximately six in ten Canadians (63%) say they are comfortable intervening when they witness LGBTQphobic behaviour, 21% of whom say they are very comfortable. However, more than one third (37%) of Canadians say they are <u>uncomfortable</u> intervening, with higher proportions among those who are not aware of the International Day Against Homophobia and Transphobia (41%) or Fondation Émergence (38%), and among those who feel there is too much talk about gender and sexual diversity (44%).



GENDER AND SEXUAL DIVERSITY



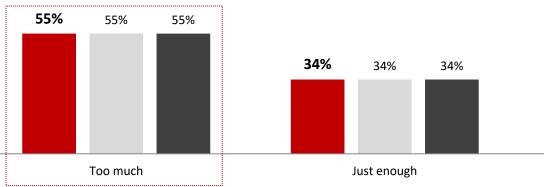
CFE39. In general, do you find that currently we talk about gender and sexual diversity...?

■ Total (n= 1539)

Base: All respondents

Proportion significantly higher among:

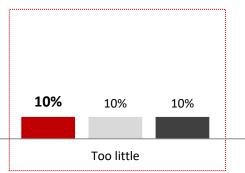
- Those 55 or over (63%)
- Residents of Alberta (68%)
- Heterosexuals (58%)
- Residents of rural areas (62%)
- Those who haven't heard about the International Day Against Homophobia and Transphobia (58%)



Quebec (n= 414)

Proportion significantly higher among:

- 18-to-34-year-olds (15%)
- Women (12%)
- Residents of Ontario (13%)
- Respondents with a gross annual household income of \$40K or less (14%)
- LGBTQ+ people (26%)







CFE39. In general, do you find that **currently** we talk about **gender and sexual diversity**...?

	TOTAL			PROV	/INCE		A	GE	LGBTQ+		
	2023	ATL.	QUEBEC	ONTARIO	MB/SK	ALBERTA	BRITISH COLUMBIA	18-54	55+	YES	NO
n	= 1539	100	414	604	126	137	158	952	587	144	1328
Too much	55%	55%	55%	52%	60%	68%	53%	50%	63%	35%	58%
Just enough	34%	38%	34%	35%	34%	25%	39%	39%	29%	39%	33%
Too little	10%	7%	10%	13%	6%	7%	8%	11%	9%	26%	8%

KNOWLEDGE OF THE TERM "LGBTQphobias"

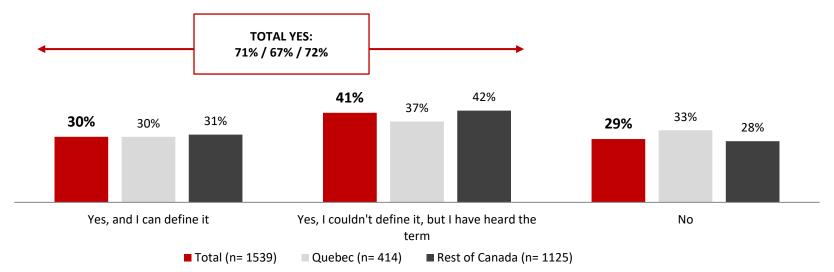


CFE40. Are you familiar with the term **LGBTQphobias**?

Base: All respondents

Proportion significantly higher among:

- 18-to-34-year-olds (77%)
- Respondents with a gross annual household income of \$60K to \$79K (79%)
- Those who have heard about the International Day Against Homophobia and Transphobia (82%)
- Those who know Fondation Émergence (90%)
- · Homosexual people (89%)





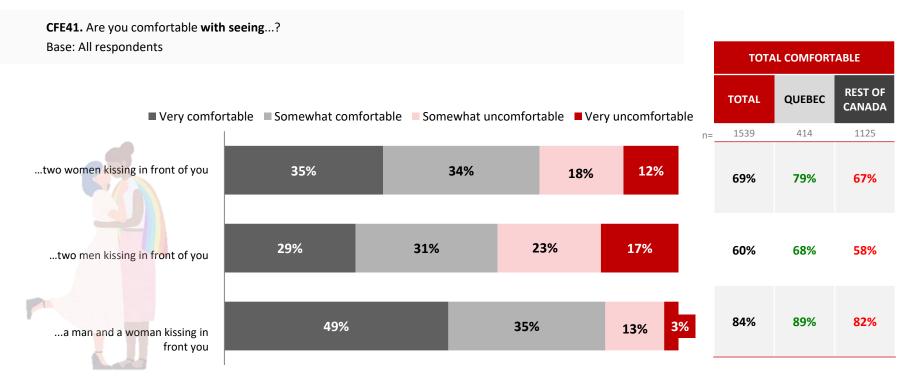


CFE40. Are you familiar with the term **LGBTQphobias**?

	TOTAL			PROV		A	GE	LGI	LGBTQ+		
	2023	ATL.	QUEBEC	ONTARIO	MB/SK	ALBERTA	BRITISH COLUMBIA	18-54	55+	YES	NO
n=	1539	100	414	604	126	137	158	952	587	144	1328
TOTAL YES	71%	77%	67%	73%	67%	70%	73%	73%	68%	79%	71%
Yes, and I can define it	30%	25%	30%	31%	23%	36%	31%	34%	25%	44%	29%
Yes, I couldn't define it, but I have heard the term	41%	52%	37%	42%	43%	34%	43%	39%	44%	34%	41%
No	29%	23%	33%	27%	33%	30%	27%	27%	32%	21%	29%









ATTITUDE TOWARD PUBLIC DISPLAYS OF AFFECTION – CONT.

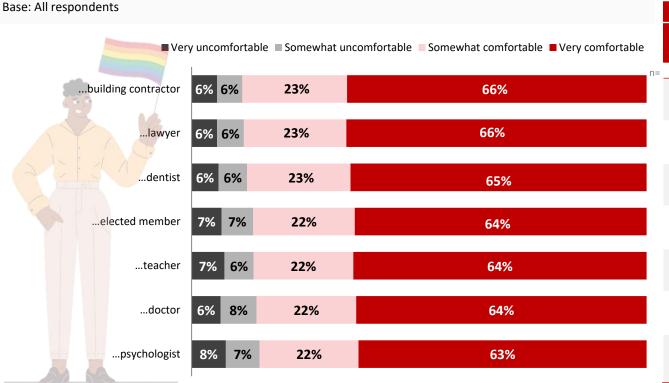
CFE41. Are you comfortable with seeing...?

% Total comfortable	TOTAL			PROV		A	GE	LGBTQ+			
% rotur comjortuble	2023	ATL.	QUEBEC	ONTARIO	MB/SK	ALBERTA	BRITISH COLUMBIA	18-54	55+	YES	NO
n=	1539	100	414	604	126	137	158	952	587	144	1328
two women kissing in front of you	69%	67%	79%	67%	63%	59%	72%	73%	65%	78%	69%
two men kissing in front of you	60%	58%	68%	58%	55%	51%	64%	66%	51%	78%	59%
a man and a woman kissing in front you	84%	81%	89%	84%	82%	77%	84%	83%	85%	79%	85%



LEVEL OF COMFORT IN MAKING AN APPOINTMENT WITH AN OPENLY HOMOSEXUAL PROFESSIONAL

CFE42. Would you be comfortable making an appointment with an **openly homosexual** professional...?



	TOTA	AL COMFORT	ABLE
	TOTAL	QUEBEC	REST OF CANADA
n=	1539	414	1125
	89%	92%	88%
	89%	94%	87%
	88%	94%	86%
	86%	92%	85%
	86%	93%	84%
	86%	91%	84%
	85%	93%	83%



LEVEL OF COMFORT IN MAKING AN APPOINTMENT WITH AN OPENLY HOMOSEXUAL PROFESSIONAL – CONT.

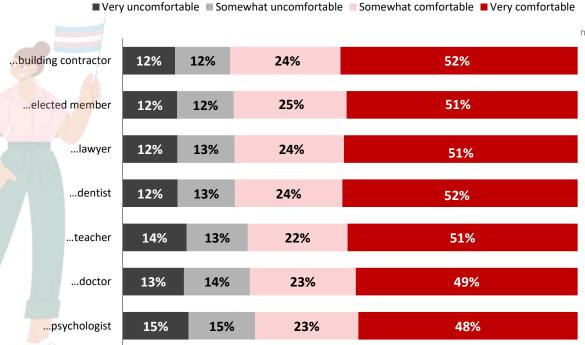
CFE42. Would you be comfortable making an appointment with an openly homosexual professional...?

		TOTAL			PROV	/INCE			A	GE	LGBTQ+	
% Total comfortable		2023	ATL.	QUEBEC	ONTARIO	MB/SK	ALBERTA	BRITISH COLUMBIA	18-54	55+	YES	NO
	n=	1539	100	414	604	126	137	158	952	587	144	1328
building contractor		89%	80%	92%	89%	83%	91%	86%	88%	90%	97%	89%
lawyer		89%	84%	94%	88%	84%	89%	86%	88%	89%	99%	88%
dentist		88%	80%	94%	86%	84%	90%	86%	88%	87%	98%	88%
elected member		86%	78%	92%	86%	82%	86%	85%	86%	87%	97%	86%
teacher		86%	83%	93%	85%	79%	87%	83%	87%	86%	99%	86%
doctor		86%	80%	91%	86%	80%	87%	82%	86%	85%	97%	85%
psychologist		85%	79%	93%	84%	80%	82%	82%	86%	84%	97%	84%



LEVEL OF COMFORT IN MAKING AN APPOINTMENT WITH AN OPENLY TRANS PROFESSIONAL

CFE43. Would you be comfortable making an appointment with a professional who is a **trans person**...? Base: All respondents



	TOTA	AL COMFORT	ABLE
	TOTAL	QUEBEC	REST OF CANADA
n=	1539	414	1125
	76%	80%	75%
	76%	80%	74%
	75%	80%	74%
	75%	80%	74%
	72%	78%	71%
	72%	79%	70%
	71%	76%	69%



LEVEL OF COMFORT IN MAKING AN APPOINTMENT WITH AN OPENLY TRANS PROFESSIONAL – CONT.

CFE43. Would you be comfortable making an appointment with a professional who is a trans person...?

		TOTAL			PROV		A	GE	LGBTQ+			
% Total comfortable		2023	ATL.	QUEBEC	ONTARIO	MB/SK	ALBERTA	BRITISH COLUMBIA	18-54	55+	YES	NO
	n=	1539	100	414	604	126	137	158	952	587	144	1328
building contractor		76%	77%	80%	75%	74%	76%	73%	79%	73%	90%	75%
elected member		76%	77%	80%	75%	74%	71%	73%	78%	72 %	90%	74%
lawyer		75%	76%	80%	75%	76%	71%	72%	78%	72%	91%	74%
dentist		75%	76%	80%	75%	73%	73%	71%	78%	71%	89%	74%
teacher		72%	76%	78%	72%	68%	69%	69%	75%	69%	89%	71%
doctor		72%	74%	79%	71%	68%	69%	68%	74%	69%	87%	71%
psychologist		71%	75%	76%	71%	63%	65%	67%	73%	68%	87%	69%

RELATIONSHIP WITH LGBTQ+ COMMUNITIES



CFE44. How would you describe your **relationship** with LGBTQ+ communities?

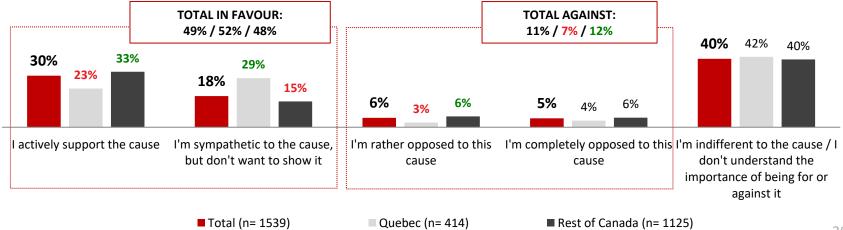
Base: All respondents

Proportion significantly higher among:

- 18-to-34-year-olds (57%)
- Women (56%)
- Respondents with a university level education (55%)
- Those who have heard about the International Day Against Homophobia and Transphobia (66%) and those who know Fondation Émergence (60%)
- LGBTQ+ people (83%)

Proportion significantly higher among:

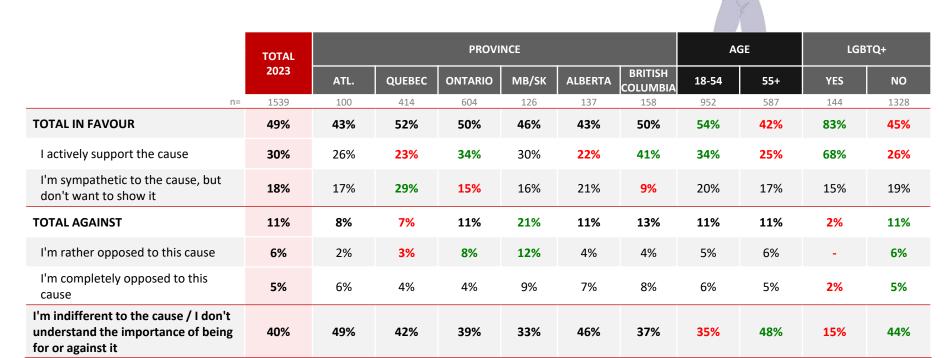
- Men (14%)
- Anglophones (12%)
- Residents of Manitoba/Saskatchewan (21%)
- Those who haven't heard about the International Day Against Homophobia and Transphobia (12%)
- · People who feel there is too much talk about gender and sexual diversity (15%)





RELATIONSHIP WITH LGBTQ+ COMMUNITIES – CONT.

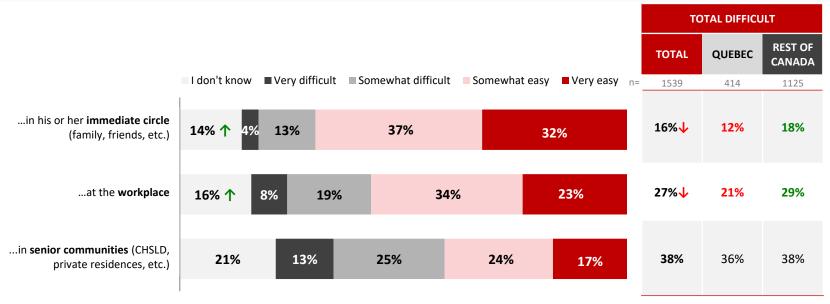
CFE44. How would you describe your **relationship** with LGBTQ+ communities?





LEVEL OF DIFFICULTY FOR HETEROSEXUAL PEOPLE TO BE OPENLY SUPPORTIVE OF LGBT PEOPLE

CFE45. Would you say that today, it is EASY or DIFFICULT for a <u>heterosexual</u> person to be **open about his or her support** of lesbian, gay, bisexual and trans people (LGBT)...?





LEVEL OF DIFFICULTY FOR HETEROSEXUAL PEOPLE TO BE OPENLY SUPPORTIVE OF LGBT PEOPLE – CONT.

CFE45. Would you say that today, it is EASY or DIFFICULT for a <u>heterosexual</u> person to be **open about his or her support** of lesbian, gay, bisexual and trans people (LGBT)...?

	TOTAL	TOTAL			PROV	INCE			А	GE	LGE	BTQ+
	2015¹	2023	ATL.	QUEBEC	ONTARIO	MB/SK	ALBERTA	BRITISH COLUMBIA	18-54	55+	YES	NO
n=	1517	1539	100	414	604	126	137	158	952	587	144	1328
TOTAL EASY												
in his or her immediate circle (family, friends, etc.)	68%	70%	62%	76%	69%	63%	70%	67%	70%	69%	82%	69%
at the workplace	56%	57%	57%	64%	57%	49%	53%	53%	60%	53%	59%	57%
in senior communities (CHSLD, private residences, etc.)	n.d.	41%	36%	44%	41%	43%	38%	38%	40%	42%	41%	41%
TOTAL DIFFICULT												
in his or her immediate circle (family, friends, etc.)	23%	16%↓	21%	12%	17%	23%	16%	16%	17%	16%	13%	17%
at the workplace	33%	27%↓	29%	21%	27%	31%	31%	30%	28%	26%	33%	26%
in senior communities (CHSLD, private residences, etc.)	n.d.	38%	46%	36%	36%	36%	43%	38%	40%	34%	50%	37%

¹ The comparison is made with the study's 2015 edition: Allies Show their Colours. Note that the comparison is on the total and the regional breakdown.



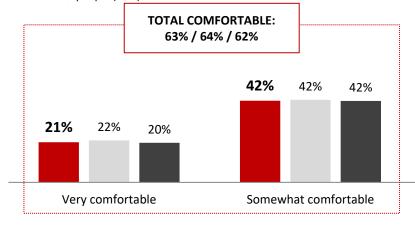
LEVEL OF COMFORT TO INTERVENE WHEN WITNESSING LGBTQphobic BEHAVIOUR

CFE46. Do you feel comfortable enough to intervene when you witness LGBTQphobic behaviour?

Base: All respondents

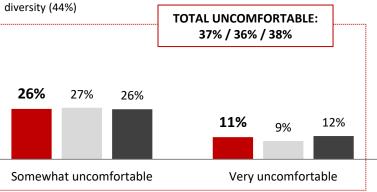
Proportion significantly higher among:

- 18-to-34-year-olds(68%)
- Residents of Ontario (67%)
- Those who have heard about the International Day Against Homophobia and Transphobia (77%) and those who know Fondation Émergence (73%)
- LGBTQ+ people (84%)



Proportion significantly higher among:

- Those 55 or over (41%)
- Allophones (49%)
- Residents of Manitoba/Saskatchewan (53%)
- Heterosexuals (39%)
- Those who haven't heard about the International Day Against Homophobia and Transphobia (41%) and those who don't know Fondation Émergence (38%)
- People who feel there is too much talk about gender and sexual





LEVEL OF COMFORT TO INTERVENE WHEN WITNESSING LGBTQphobic BEHAVIOUR – CONT.

CFE46. Do you feel comfortable enough to intervene when you witness LGBTQphobic behaviour?

	TOTAL			PROV	/INCE			AC	LGBTQ+		
	2023	ATL.	QUEBEC	ONTARIO	MB/SK	ALBERTA	BRITISH COLUMBIA	18-54	55+	YES	NO
n=	1539	100	414	604	126	137	158	952	587	144	1328
TOTAL COMFORTABLE	63%	62%	64%	67%	47%	60%	58%	65%	59%	84%	61%
Very comfortable	21%	22%	22%	22%	9%	24%	17%	22%	18%	35%	19%
Somewhat comfortable	42%	41%	42%	45%	39%	35%	41%	43%	41%	49%	41%
TOTAL UNCOMFORTABLE	37%	38%	36%	33%	53%	40%	42%	35%	41%	16%	39%
Somewhat uncomfortable	26%	27%	27%	23%	35%	26%	27%	24%	29%	13%	27%
Very uncomfortable	11%	10%	9%	10%	18%	14%	15%	11%	12%	3%	12%

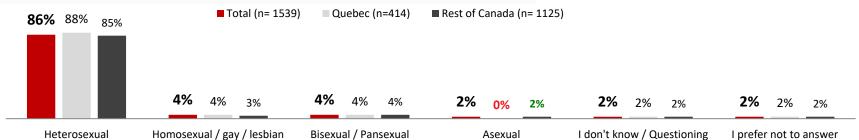


SEXUAL ORIENTATION



CFE11. The next question is about your **sexual orientation. Do you consider yourself to be...?**

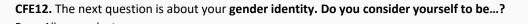


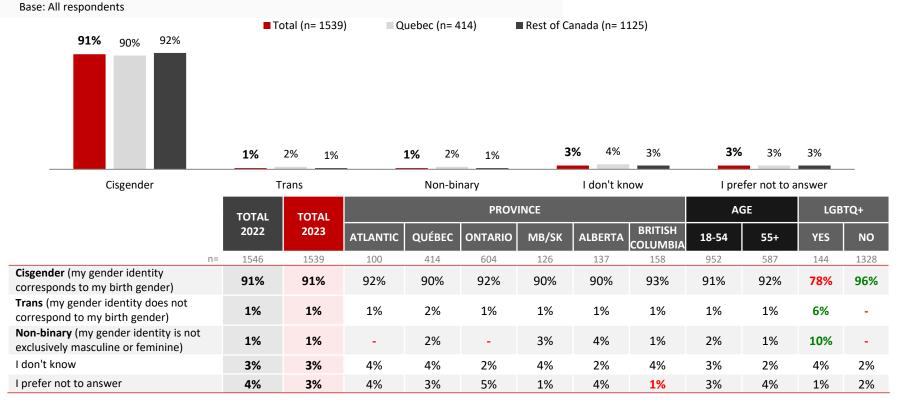


	TOTAL	TOTAL			PROVI	INCE			AGE		LGBTQ+	
	2022	2023	ATLANTIC	QUEBEC	ONTARIO	MB/SK	ALBERTA	BRITISH COLUMBIA	18-54	55+	YES	NO
n=	1546	1539	100	414	604	126	137	158	952	587	144	1328
Heterosexual (attraction to people of the opposite sex)	85%	86%	88%	88%	85%	82%	91%	83%	82%	92%	-	100%
Homosexual / gay / lesbian (attraction to people of the same sex)	4%	4%	3%	4%	4%	1%	1%	5%	5%	2%	37%	-
Bisexual / Pansexual (attraction to people of the same or opposite sex)	4%	4%	1%	4%	5%	7%	3%	5%	7%	1%	45%	-
Asexual (little or no sexual attraction)	2%	2%	3%	-	1%	2%	3%	4%	2%	1%	18%	-
I don't know / Questioning	2%	2%	3%	2%	2%	7%	-	2%	3%	1%	-	-
I prefer not to answer	3%	2%	2%	2%	3%	2%	2%	1%	2%	3%	-	-

GENDER IDENTITY











Base: All respondents	TOTAL (n= 1539)
GENDER	
Male	49%
Female	51%
AGE	
18 to 24	10%
25 to 34	17%
35 to 44	16%
45 to 54	16%
55 to 64	18%
65 or over	24%
LANGUAGE	_
Francophones	28%
Anglophones	60%
Other	12%
REGION	
Atlantic	7%
Quebec	23%
Ontario	39%
Prairies (Manitoba, Saskatchewan)	6%
Alberta	11%
British Columbia	14%

Base: All respondents	TOTAL (n= 1539)
OCCUPATION	
Workers	55%
Students	7%
Homemakers	5%
Unemployed	5%
Retired	27%
HOUSEHOLD INCOME	
Less than \$40K	21%
\$40K-\$59K	16%
\$60K-\$79K	14%
\$80K-\$99K	12%
\$100K or over	29%
EDUCATION	
Primary / High school	31%
College	38%
University	31%
CHILDREN	
Yes	27%
No	72%



OUR SERVICES

- Leger
 Marketing research and polling
- Customer Experience (CX)
 Strategic and operational customer experience consulting services
- Leger Analytics (LEA)
 Data modelling and analysis
- Leger Opinion (LEO)
 Panel management
- Leger Communities
 Online community management
- Leger Digital
 Digital strategy and user experience
- International Research
 Worldwide Independent Network (WIN)

600 EMPLOYEES

185 CONSULTANTS





8 OFFICES

MONTREAL | QUEBEC CITY | TORONTO | WINNIPEG EDMONTON | CALGARY | VANCOUVER | PHILADELPHIA







Leger is a member of the <u>Canadian Research Insights Council (CRIC)</u>, the industry association for the market/survey/insights research industry.



Leger is a member of <u>ESOMAR</u> (European Society for Opinion and Market Research), the global association of opinion polls and marketing research professionals. As such, Leger is committed to applying the <u>international ICC/ESOMAR</u> code of Market, Opinion and Social Research and Data Analytics.



Leger is also a member of the <u>Insights Association</u>, the American Association of Marketing Research Analytics.



Leger is a sponsor of <u>CAIP Canada</u>, Canada's professional body for Certified Analytics and Insights Professionals who uphold CRIC's marketing research and public opinion research standards. CAIP Canada is globally endorsed by ESOMAR and the MRII/University of Georgia.

Leger

We Know Canadians









